



Hosted PBX

The All-in-one Hosted PBX with Advanced Features that scales as your business grows



Grow as you go simplicity

Hosted PBX is a monthly licensed service which replaces a traditional PBX. That means less upfront cost, allowing you to keep capital expenditure for other business needs. What's more you can increase or decrease licences as and when you need for simple scalability.



Huge savings on call costs

With included calls between offices and flat rate local and national calls, staff can talk for as long as they like without you feeling the pinch. Unlimited call option available.



Lower maintenance costs

Unlike traditional PBXs maintenance and changes can be easily managed online, and completed within seconds, not hours. No costs for maintenance agreements, no waiting for technicians.



One Bill

Switch Telecom, 100% Australian owned full service telecommunications provider. Our head office is in Melbourne with logistics and billing in Sydney CBD. We offer the unique ability to provide all your communications on a single bill. So that's one simple payment per month and one company to deal with



Choice of Networks

Switch Telecom knows reliability is crucial, so we only partner with Tier 1 networks that deliver the service you're paying for, in more places. Our job is to source, connect and supply you with the best fixed wire, data, mobile and cloud services at the right price using the best network for your business requirements.

Features and Benefits

- ✓ Fully featured Hosted Phone System
- ✓ Easily managed online
- ✓ Music on Hold and Hunt Groups included
- ✓ Flexible Auto Attendant
- ✓ Voicemail-to-Email & Fax-to-Email
- ✓ Direct Indian numbers
- ✓ Scalable architecture grows with your business
- ✓ Customise features according to user needs: Standard, Unlimited, Advanced
- ✓ FREE Inter-Office calls



Direct Contact

When you're with Switch Telecom every client will have our direct contact details and a dedicated account manager. If you've got any questions we're only a phone call away. Let us take the pain out of Telco and provide you a premium experience that you deserve. It's the service we provide that the big 2 simply cannot.



A Communications Partner

Switch Telecom believe in being a valued partner to our clients by offering honest and straightforward advice with impeccable customer service. We strive to develop successful, long term relationships with our clients, providing continual support and delivering efficient and seamless communications within your business.





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Features



Smart Routing

Hosted PBX is a feature rich platform that allows businesses to solve process or resource issues through smart routing of calls.

Feature Rich

We have included the most popular features in our group and standard licences. If there is something that your current system does that isn't on the list, please let us know and we can find a solution to suit.

Expert Support

One of the benefits of working with us is our understanding of the system and how it can work to your business needs.

Included Group Features

Music on Hold	✓
Hunt Groups	✓
Voicemail to Email	✓

Additional User Licence Options

Call Recording	✓
Mobile Twinning	✓
UC (Softphone)	✓

System Features	Standard	Unlimited	Advanced
Call Hold & Transfer	✓	✓	✓
Call Forward	✓	✓	✓
Call Park	✓	✓	✓
Call Pick up	✓	✓	✓
Do Not Disturb	✓	✓	✓
Busy Lamp Field	✓	✓	✓
Speed Dial	✓	✓	✓
3 Way Calling	✓	✓	✓
Call Waiting	✓	✓	✓
Automated Night Switch	✓	✓	✓
Line Identification Restriction	✓	✓	✓
Automatic Callback	✓	✓	✓
Last Number Redial	✓	✓	✓
Simultaneous/Sequential Ring	✓	✓	✓
Anonymous Call Rejection	✓	✓	✓
Unlimited Calls		✓	✓
Automated Attendant			✓
Agent Groups / Call Queuing			✓
Shared Mailboxes			✓
Hot Desking			✓
Call Monitoring / Call Barge			✓
Intercom			✓
Conference Centre			✓

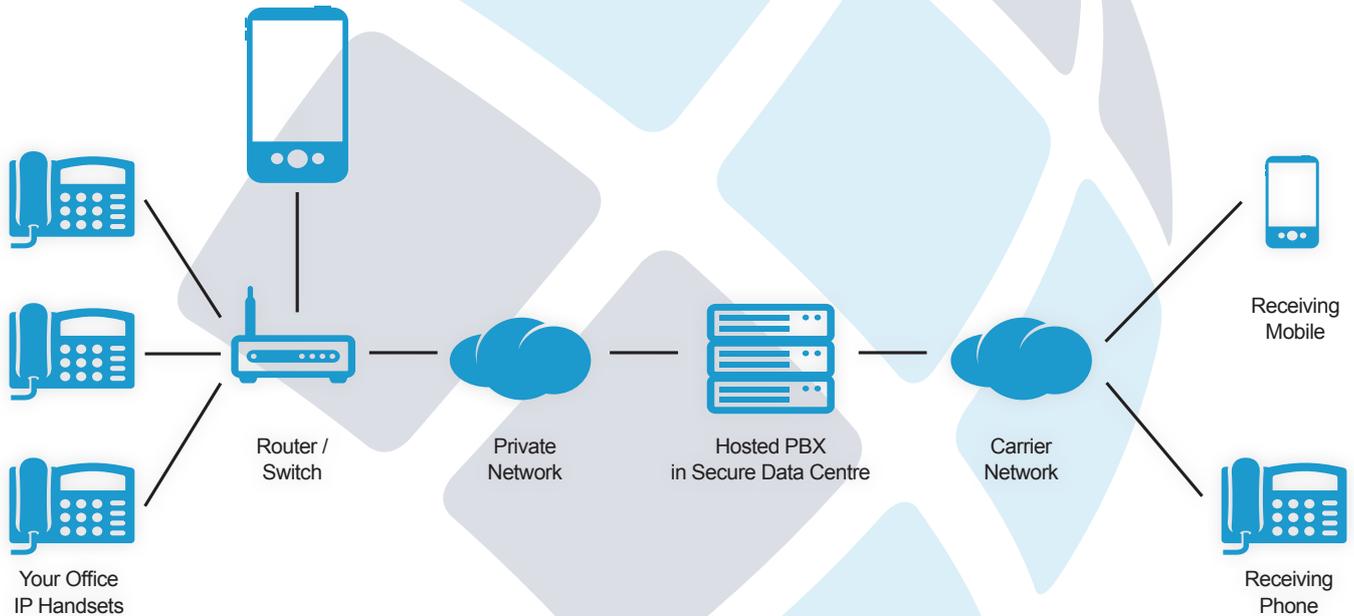




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How it Works

The below diagram shows the ideal way to create a dedicated network for IP Voice within your office. Of course, every office has different networking requirements, involving both your computers and IP handsets, but we can help advise on the best network to accommodate both your voice and data requirements.



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